

# INFRASTRUCTURE MANAGEMENT

24/7

KG Hawes' remote infrastructure (RIM) team will provide your company with round-the-clock services to maintain your IT Infrastructure. With fast issue-resolution times, our team is able to maintain quality, manage risks, reduce costs, and ensure business permanence.

Failures in infrastructure pose two major threats; it can lead to security breaches leaving your business open to cyberattacks, extortion, theft and compliance issues, or cause a debilitating system collapse which could force a halt in operations.

## KG Hawes provides:

- ✓ 24/7/365 monitoring
- ✓ Ensures equipment is operating at peak performance
- ✓ Services that are delivered without delay
- ✓ Customized services based on your needs
- ✓ Technical teams that are up-to-date on all the latest compliance, process and security standards.



Download Our White Paper  
**The IT Shortage**  
[www.kghawes.com](http://www.kghawes.com)

1.866.687.9006

[contact@kghawes.com](mailto:contact@kghawes.com)  
12204 SE Mill Plain Boulevard Vancouver, WA 98684

Remain Competitive  
Minimize Risks  
Maximize ROI

## Providing support for:

- Databases
- Network Devices
- Security Devices
- Servers (Physical & Virtual)
- Storage Devices

## Our approach addresses:

- 100% Production Uptime
- Process & Security Compliance
- Support Agreement
- Reduction in your company's Total Cost of Ownership.

*Ensuring continuity even in cases of unanticipated business threats.*

 **KG Hawes**  
Partners in Technology